FAQs for OpenCerts for Preschool Centres and Individuals

General

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1. What is OpenCerts about?

OpenCerts was developed by GovTech Singapore, in cooperation with the OpenCerts Consortium. It provides a common standard for the issuance of **digital certificates** and the verification of authenticity of those certificates. By adopting this common standard, it allows Singaporeans, Permanent Residents and Foreigners easier access and retrieval of digital certificates from a single location at MySkillsFuture portal.

2. Which digital certificates are available in MySkillsFuture portal currently?

From 2019, the (i) N, O and A Levels, (ii) ITE qualifications, (iii) diploma and degree qualifications from Polytechnics, LASALLE College of the Arts (LASALLE), Nanyang Academy of Fine Arts (NAFA), Autonomous Universities and the National Institute of Early Childhood Development (NIEC); as well as (iv) Singapore Workforce Skills Qualifications (WSQ) digital certificates are available for the graduating cohort to download from MySkillsFuture portal.

Past years' PSLE results from 1976 and GCE-Level examination results from 1975 are also available in MySkillsFuture portal (see **Table 1** below). Please visit Singapore Examinations and Assessment Board (https://www.seab.gov.sg/home/services/statements-of-results) website for updates.

Table 1

Examination Level	Examination Year
PSLE	From 1976 onwards
GCE N(T)-Level	From 1984 onwards
GCE N(A)-Level	From 1984 onwards
GCE O-Level	From 1975 onwards
GCE A-Level	From 1975 onwards

3. What are the applications in ONE@ECDA that requires submission of digital certificates?

Currently, applicants are required to submit digital certificates when applying for Teacher Certification and for enrolment into ECDA-accredited programmes conducted by Private Training Agencies (PTAs).

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4. Who needs to submit digital certificates when applying for Teacher Certification and for enrolment into ECDA-accredited programmes conducted by Private Training Agencies (PTAs)?

Applicants who have obtained the local qualifications listed in **Table 2** below will need to submit their digital certificates when applying for Teacher Certification and for enrolment into ECDA-accredited programmes conducted by PTAs.

Table 2

Qualification	Examination/Graduation Year
• GCE N(T)-Level	From 1984 onwards
• GCE N(A)-Level	From 1984 onwards
• GCE O-Level	From 1975 onwards
• GCE A-Level	From 1975 onwards
• Qualifications from: - ITE - Polytechnics - LASALLE College of the Arts (LASALLE) - Nanyang Academy of Fine Arts (NAFA) - Autonomous Universities - National Institute of Early Childhood Development (NIEC) • Singapore Workforce Skills Qualifications (WSQ)	From 2019 onwards

5. Why are digital certificates required for applications?

The submission of digital certificates will ensure that the qualifications submitted for the applications are in order. Each digital certificate will have a unique cryptographic proof embedded within, which allows for secure verification of the certificate. Requiring applicants to submit digital certificates helps to ensure that qualifications submitted to ECDA are authentic (i.e. not tampered with).

6. What happens if digital certificates are not submitted when applying for Teacher Certification and for enrolment into ECDA-accredited programmes conducted by Private Training Agencies (PTAs)?

For applicants who possess the local qualifications listed in **Table 2**, the application will be returned for resubmission with the relevant digital certificates.

For Preschools

1. Can I obtain my staff's digital certificates from MySkillsFuture portal?
Individuals can only obtain their own digital certificates from MySkillsFuture portal. If you need to have your staff's digital certificates, you will need to ask them to send their digital certificates to you.
2. How do I upload my staff's digital certificates onto ONE@ECDA?
The process to upload digital certificates is the same as how a PDF file is currently uploaded onto ONE@ECDA. Instead of selecting a PDF file, you may select an OpenCerts file to be uploaded.
3. What happens when an OpenCerts (.opencerts) file is modified?
The modified certificate will fail the verification process and be flagged as having been tampered with. This mechanism helps in ensuring that certificates sent to you is authentic (i.e. not tampered with).

For Individuals

1. Do I need to pay a fee to obtain my digital certificates?
You do not need to pay a fee to obtain your digital certificates. Digital certificates are available online at MySkillsFuture portal at no cost.
2. How do I retrieve and view my digital certificates?
You may refer to the guide in ONE@ECDA's Resources section for the steps to obtain and view your digital certificates from MySkillsFuture portal.
3. How do I send my digital certificates to someone?
You may refer to the guide in ONE@ECDA's Resources section for the steps to send your digital certificates from MySkillsFuture portal.
4. What if my digital certificates are not available in MySkillsFuture portal?
You may contact the agencies listed below for more details on the availability of your digital certificates:
• Singapore Examinations and Assessment Board for PSLE and N/O/A-level certificates
• Respective educational institutions for ITE qualifications and Degree/Diploma from local educational institutions
• SkillsFuture Singapore (SSG) for Singapore Workforce Skills qualifications